

RMS Learning (Options 1 & 2) – Commonly Asked Questions & Answers

<p>If my child is not able to log into Moodle or unable to connect to Zoom, will it be held against their attendance?</p>	<p>Students are expected to login for synchronous (at the same time) learning as their classmates. There are times when that may not be an option. In that case, teachers will be recording their lessons for you to view later. You MUST check-in and complete daily assignments in each of your classes every day to be considered “present.” If you fail to do that during the regular meeting time, it must be done by the end of the day or you will be considered absent.</p>
<p>My child has a class that does not have a Moodle site or Zoom link. Why is that?</p>	<p>There are several classes where at current time we do not have a long-term substitute instructor. Currently, these classes include family consumer science electives, TBD health class, and Mrs. Vaughan’s math classes. We are working to secure teachers in these classes and hope to have these Moodle classes ready soon.</p>
<p>There was no live session. What should we do?</p>	<p>This may occur occasionally if the teacher is absent or something else is occurring in the brick and mortar school. Students should look to see if work and directions have been posted and they should complete any assigned activities. If nothing is assigned this would be a great time to take time for review and catch up on any missing work.</p>
<p>Are there courses I don’t need to login to?</p>	<p>Students at the secondary level (grades 5-12) may be enrolled in an activity period, resource, lunch, or study hall. Students who are learning remotely will not have these courses as part of their dashboard and do not need to login to anything at that time. If applicable, please utilize the bell schedules linked above for the times that correspond to that part of your day.</p>
<p>What happens if my child forgets their Chromebook?</p>	<p>If your child forgets their Chromebook, they will need someone to bring it to them or have someone pick them up from school. At current time we do not have loaner chromebooks. All work in school is being done on chromebooks and therefore it is essential that your child bring is fully charged every day.</p>
<p>What if my child’s Chromebook does not work?</p>	<p>Chromebooks are repaired on site at Ringgold Middle School. Students or teachers should complete the RMS Tech Ticket for assistance.</p> <p>https://docs.google.com/forms/d/e/1FAIpQLSeWxjap4SQYzJ9YbpWlb07_iaQxotyas4mkc-D91Ns5ildEpQ/viewform</p>
<p>Where can I get help for issues with Moodle?</p>	<p>Issues with Moodle (uploading, downloading, navigating, etc.) Email: csihelpdesk@iu1.org Phone: 724-938-3241 ext. 225 (Monday-Friday 8:00am-4pm)</p>
<p>Where can I get help with Zoom?</p>	<p>Email: rsdhelpdesk@ringgold.org Phone: 724-997-5230</p>
<p>Helpful district communications</p>	<p>https://www.ringgold.org/cms/lib/PA01916235/Centricity/Domain/283/Virtual%20Learning%20Guide.pdf</p>
<p>RMS Bell Schedule</p>	<p>https://www.ringgold.org/cms/lib/PA01916235/Centricity/Domain/129/2020-2021%20RMS%20Bell%20Schedule.pdf</p>
<p>DAY 1 – 5 Schedule</p>	<p>https://pa01916235.schoolwires.net/cms/lib/PA01916235/Centricity/Domain/291/RMS%201st%20Quarter%20-%20DAYS%201%20thru%205%20Calendar.pdf</p>